



Multiple Application Platform Server

# MAPS 5.2.1 Release Guide

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## What's New in MAPS 5.2.1?

Evisions is pleased to announce the release of MAPS version 5.2.1, which includes the following changes:

- Added a Notifications feature that can be configured to email designated recipients when there are failed emails stuck in the MAPS email queue.
- Updated the OpenSSL .dll files packaged with MAPS to version 1.0.1u.
- Resolved an issue where upgrading the IntelleCheck database using a native Oracle connection improperly removed records from the evibcmac table.
- Additional enhancements and resolved issues.

We appreciate the feedback received from all of our users. Our products would not be what they are today without your continued support. If you have any comments or suggestions, please do not hesitate to open a HelpDesk ticket and let us know.

### MAPS Updates

MAPS 5.2.1 is an update to the MAPS service and the MAPS Config application. You should upgrade both components concurrently.

#### **Product versions**

The latest versions of MAPS included in this release are:

MAPS service 5.2.1.1426 / MAPS Config 5.2.1.741

### Installation

#### 1. Prepare test environment and ensure current backup

We highly recommend installing updates in a test environment before applying them to your production environment. You should make sure that a current backup is available in case of any unforeseen issues. To create a full backup of your MAPS environment, go to the **Server** -> **Backups** screen in MAPS and click **Backup Now**.

#### 2. Check for updates

Click the Check for Updates button in the MAPS Configuration tool to view available updates.

If you are not already running MAPS 4.x, please refer to the MAPS 4.0 Upgrade Guide for instructions prior to proceeding with this upgrade.

It is possible to apply updates when users are on the system; however, to avoid the possibility of losing unsaved work we recommend applying updates during off hours.

#### 3. Allow update process to complete

When applying updates to the MAPS service you will be temporarily disconnected from the server:



The update process may take a few minutes to complete. **Do NOT cancel the reconnection attempt or manually restart the server.** You will automatically be reconnected to the server once the update has been applied.

#### 4. Verify the latest version is installed

To ensure that you are on the most current version, continue clicking the **Check for Updates** button and applying the updates until no new updates are available.

#### Please Provide Us with Your Feedback!

As always, we welcome any <u>feedback or suggestions</u> you may have. We very much appreciate your thoughts and suggestions, so please keep the great ideas coming!

## **MAPS Administrators**

### **Notifications**

The Notifications feature allows you to configure email notifications for when emails sent from one of the MAPS applications fail to send. For example, if you are processing student bills through FormFusion and one of the students has an invalid email address, their bill will hang in the MAPS email queue until an administrator goes in to note which emails need to be re-sent and clears out the queue. You could configure a notification to alert the MAPS admin that there is a failed email so that they know to check the email queue.

The Notifications screen is under the Server section in the MAPS Config:



To create a notification, click **Add Notification**. You can have any number of notifications, which may be looking at different MAPS applications and be sent to different recipients.



Enter a name for this notification:

Email Notification	
Please enter a name for the notification	Failed FormFusion Emails
	OK Cancel

🖉 Refresh 🐥 Add Notification		🧭 Save	🚫 Undo
Failed email: Failed FormFusion Emails (FormFusion)			×
Enabled			
Email server to use for notification: A	Applications to watch:		
Evimaila	Argos ArgosRepRun Argolitation		
Frequency of notification:	Configuration		
1 hour	IntelleCheck		
From:			
MAPSAdmin@evisions.com			
Recipients:			
FormFusionAdmin@evisions.com			
Subject:			
MAPS: Email Failure Notification - FormFusion			
Body:			
One or more emails have failed to send. If you wish to reattempt, pleas	e correct the errors and re-send the failed emails from within the application.		*
MAPS administrators can review and delete the stored failed emails by k	ogging in to MAPS and going to the Email -> Queue screen.		
			Ŧ

**Enabled** - When this box is checked, the notification will be active and will send out emails when triggered.

**Email server to use for notification** - This is the mail server that will send out the email notifications. If you have more than one mail server, you might choose a different email server than the one that you use to send emails from your applications. This would allow the notification to go through in the event that the emails failed due to a problem with the mail server rather than with recipients' addresses.

**Frequency of notification** - How often MAPS should send out notifications when there are new failed emails arriving in the queue. The default is every hour.

Applications to watch - You can select any or all applications to watch for failed emails.

From - The address to be used as the "From" address of the notification.

**Recipients** - Enter the email address(es) of the people who should receive this notification.

Subject - The subject line for the notification email.

Body - The body of the notification email.

When you are finished configuring the notification, click **Save**.

## MAPS 5.2.1 Release Notes

MAPS Service 5.2.1.1426 / MAPS Configuration Tool 5.2.1.741

### Enhancements

Area	Description	Issue number
eLauncher	Updated the Evisions Application Launcher to reflect the new Evisions branding.	MAPS-1249
Email	Made several improvements to the Email -> Queue screen, including the addition of an "Error" column displaying the reason an email failed to send. The columns are in a more logical order, and you can now sort on any column by clicking on its header.	MAPS-1340
Email	Added a Notifications feature under the Server section of the MAPS Config that can be used to email designated recipients when there are failed emails from any of the MAPS applications stuck in the MAPS email queue.	MAPS-1038
Security	Updated the OpenSSL .dll files packaged with MAPS to version 1.0.1u.	MAPS-1323

### **Resolved Issues**

Area	Description	Issue number
Accessibility	When choosing from multiple application versions to run in the Evisions Application Launcher on a system running at higher DPI settings, the Launch button was cut off at the bottom of the dialog.	MAPS-1318
Connections	Attempting to upgrade the IntelleCheck database using a native Oracle connection resulted in missing records in the evibcmac table, requiring a reload of .icc files.	MAPS-1338
Connections	When using the native Oracle database driver, queries that selected identical fields without using aliases would fail if the maximum number of records to read was set to something other than "no max".	MAPS-1288

## **Getting Help**

For information on using the software, please refer to the in-product Help, which contains detailed information on all aspects of the product.

If you are having problems with the installation or configuration, you can search our knowledge base of common issues and their resolutions at <a href="http://helpdesk.evisions.com">http://helpdesk.evisions.com</a>. If you are unable to find the solution, submit a HelpDesk request with a detailed explanation of the problem you are experiencing.

Please do not hesitate to contact the Evisions HelpDesk if any questions or problems arise. We are here to help you and want to ensure your success.

If you find that areas of this documentation could benefit from additional detail or clarification, please let us know. We are constantly trying to improve the installation process to make it as easy as possible.